

Reporting format – 1st Half Yearly

Section A

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|------------------------|---|
| 1. Name of the partner | : Manav Seva Sansthan , Agra (U.P.) |
| 2. Project No | : MIS/1528-9/UP/URP-2/MSS-1 |
| 3. Project Title | : Samaveshi Shahar Project , Agra |
| 4. Project Duration | : 01.04.2016 To 31.03.2017 |
| 5. Reporting Period | : 01.04.2016 To 30.09.2016 |

Budget and Activity Progress :

Sl. No	Activities	Target for the six months	Achievements for the six months	Budget for the six months	Utilization for the six months	Reasons for variance
1.	Facilitating and Strengthening of urban poor collectives	21	21	6300.00	6410.00	
2.	02 Days Capacity Building Training of 40 CBO members on Advocacy and workers rights etc.	01	01	15000.00	15210.00	
3.	Promote interface meeting with between various stakeholders & service providers and urban poor	01	01	10000.00	9350.00	
4.	Networking with other NGOs for review the policy documents and advocacy plans etc.	01	01	7400.00	1000.00	Rest amount will paid later
5.	Support in making of labour cards , voter ID , BPL cards , birth registration and bank accounts etc	02	02	3000.00	4230.00	
6.	Filing application for claiming their rights	02	02	1600.00	1980.00	
7.	Promoting the representation of CBOs in urban planning / development initiatives	02	02	3000.00	3030.00	
8.	Enrolment drive for children enrolment in schools	04	04	1200.00	1260.00	
9.	Sensitisation sessions , trainings with target groups on gender , health etc.	04	04	9200.00	9200.00	
10.	Initiatives by CBO s for reallocation of public funds in favor of urban poor	02	01	2000.00	960.00	
11.	Training on enterprise development and management for 40 urban poor for 02 days	01	01	12500.00	12730.00	
12.	Staff Capacity / Review Meeting	02	02	1500.00	1510.00	

If report on non-budgeted activity, please leave the budget column blank

Section B

Description of the activities and the processes followed against each objectives :

Objective 1:- CBOs of urban poor in Agra City are engaging with local government , Politicians and other relevant decision – Makers and Civil Society actors to claim their rights .

1. Total **21 Community Meets** have been organized by MSS staff, which exclusively focused to mobilize the community participants for community development work. In these meetings, more than 270 people actively participated and discussed about their problems. Thus, efforts are being made to engage community people in developmental works in their areas to enhance access to urban basic services.
2. During the reporting period, 08 empowered collectives comprising of 20-25 people in 04 slums and 04 labour points, Agra have been motivated with regular facilitating and strengthening process being taken up by staff.
3. In the active presence of 44 CSO leaders and community members, a **02 days Capacity Building and Leadership Development Training** was organized at Youth hostel. In the training, the participants were capacitated on various concurrent urban issues like advocacy for workers' rights, social security, legal frameworks and proceeding, effective implementation of existing relevant laws, legal protection, budget allocation for urban Pooors ay city/state govt. counterparts etc. as a result, the participants became empowered with updated knowledge about advocacy issues and process. hence, under the process of community empowerment, regular **21 meetings of CSOs** have been facilitated so far in the project area. These meetings have been held to focus on facilitating and strengthening of urban poor collectives by ensuring average participation if 20-25 members in each meeting. Through these meetings, the community people have now started believing in joint advocacy efforts and open discussions on their urban issues.

Objective 2:- CBOs of urban poor are claiming residential and occupational rights of communities and families.

1. On 17-06-2016, a number of **Interface Workshop** were facilitated with various prominent stakeholders in the form of representatives from labour department (**Mr. Sher Singh , Asstt. Labour Commissioner**), election department, Supply office, water works, police personnel, Nagar Nigam etc. the activity aimed to accelerate the advocacy process by community people and having frequent interactions with line departments including Media and Service Providers within urban poor constituency. Thus, in the event more than 90 participants from various platforms participated. Hence, such events are contributing largely to gear up the advocacy process in the project area.
2. The allocation of municipal funds in the welfare of urban poor considering the priorities and requirements of urban poor pockets has been one of the significant advocacy issues. 01 public representation facilitated and submitted to the City Commissioner of Nagar Nigam Agra to install a submersible pump in Telipada slum to provide regular drinking water supply to entire community .

3. Since social security has been one of the core issues in project strategies, therefore to deal with this, a continuous support for accessing to Labour cards, Voter IDs, BPL Cards, Birth registration and Bank account etc was facilitated from April 2016 to September 2016.

4. **Some successful efforts** have been reported to link the community with social security schemes of state govt. consequently following results were noticed so far:

- a. 49 applications for labour registration successfully moved and 33 construction and daily wage workers received their registration certificates
- b. 50 ADHAR on line applications filed and 38 ADHAR Card issued ,
- c. 05 New Ration Cards issued Under “ **National Food Security Act** “ ,
- d. 14 Voter IDs issued ,
- e. 07 applications for **Samajvaadi Pension** and 05 applications for **Widow Pension** submitted to the Distt. Social Welfare department Agra and 05 **Samajvaadi Pension issued to female applicants** .
- f. 03 Bank accounts opened,
- g. 03 families received sanction order under “ **Rajeev Gandhi Avas Yojna** “ in Telipada and Kolihaayee , Tajganj area of Agra city ,
- h. 39 applications for toilet registration successfully moved under **Swachh Bharat Mission** with Nagar Nigam Agra and 17 applications approved by the state level mission unit ,
- i. 015 Construction / Daily wage workers received token of bicycles under “**Cycle Sahayta Yojna** “of labour Deptt.and 07 Construction / Daily wage workers got their bicycles .
- j. 02 applications moved under “ **Medhavi chhatra Sahayata Yojna** “ .
- k. A community center is under construction in **Kolihaayee** , Tajganj , Agra . As a result of regular and effective advocacy of local CBO.
- l. A submersible water pump established during reporting period in **Telipada** , Tajganj , Agra . As a result of regular and effective advocacy of local CBO.
- m. 10 out of school children enrolled in near by Govt. schools .

5. Resulted in Improved functionality of CSOs noticed, as more than **80 CSO members** have been involved in governance exercise in their areas raising urban issues to capacitate the target community on interacting and demanding their urban rights, regular capacity building through practical sessions were organized from this half year.

Then community people practically trained in writing and moving advocacy documents like public petitions, representations, memorandums, RTI applications etc. thus, 02 public petitions and 02 applications moved to water works departments and Nagar Nigam to the availability of quality water supply and better sanitation services.

As results, the community people are seeking their own ways to advocate their rights-issues. CSOs have been proactively involved in Area sabha and participating in ward committees' meetings. They

are providing their creative suggestions on community development and issues related to smart city.

Objective 3:- NGOs / CBOs /Networks succeed in bringing about policy level change related to rights of the urban poor.

1. During the reporting period we have participated in **state level network meeting** organized by “ **AKAM** “ in Lucknow and suggested some action points for the betterment of unorganized sector workers .
2. During the reporting period we have participated in **state level network meeting** organized by “ **AKAM** “ in Jhansi and suggested some action points for the betterment of Domestic women workers / unorganized sector workers .
3. During the reporting period we have organized **City level network meeting** in youth hostel , Agra on 16.09.2016 and enhance the understanding of network partners on **Sustainable Development Goals**. All partners discussed over the Goal No. 11 and suggested some action points for the betterment of urban poor / unorganized sector workers .

Objective 4:- families improve their income enhancing activities .

1. In the active presence of 44 CSO leaders and community members, a 02 days “ **Training on enterprise development and management** “ was organized at Youth hostel, Agra from 14 to 15 September, 2016. In the training, the participants were capacitated by two resource persons **Mr. Guru Das Pachauri (Senior Faculty – RUDSET , Canara Bank , Agra) and Mr. Jai Prakash Trivedi – MSS** , on various concurrent issues like qualities of a good entrepreneur , skills & resources required and different lending scheme of state and central government for enterprise development with social security, legal frameworks and other proceeding.
Apart from this both faculties also motivated to all participants towards starting their enterprises with confidence and hope , **because No risk , No gain .**

Challenges faced and how these challenges have been addressed

There is feeling of hopelessness in target groups , because the delivery mechanism of Govt. leaded social development and welfare schemes are very slow , time taking and discriminative .
To face this major challenge , a process of mass mobilization has begun within target groups to access urban basic services. The community people are moving towards self-sustainability to demand their rights and interface with govt. depts. With filed petitions and filing applications for their rights .

Reasons if achievements of results is less than planned / Target
Not applicable.

Any unanticipated results- Positive or Negative

The target community is continuously taking initiatives at their own level , especially in the context of advocacy with govt. line departments and it can also be noticed that the knowledge and information about their basic urban rights improved .

Lesson Learnt during the reporting period

The community level institutions are required to be strengthen and capacitated on regular basis to catalyze the advocacy process.

Decisions to improve functioning of the project

An process of internal and external review of project progress is regularly going on .As a result of such review we have under line some important suggestions and we are going to take few innovative initiative at field level with the active participation of CBOs , for improving functionality of the project .

Case Study

A case study is attached herewith.

Give your expectation from IGSSS on Programme/partnership accompaniment and capacity building efforts required from IGSSS.

Organize time to time staff capacity building events to update their knowledge and understanding on urban issues .

- Name of the person who prepared the report : **Mr. Jai Prakash Trivedi**
- Date of dispatch : 03.10.2016
- Name and Signature of Manager / Unit in charge

NB: 1. If narrative section B is not filled in detail, the reports will not be accepted.

Please attach 3-4 photographs (original photo in JPEG)

Case study and photograph (original photo in JPEG) from the field is mandatory with all the reports.

Photograph from the field and other Docs are attached herewith. .

Photos of Monthly meetings Of CBOs .



Photos of Monthly meetings Of CBOs .



Photo of Sessions on the issue of gender with CSO Leaders and Members .



Photo of participation in state level network “ Asangathit Kaamgar Adhikar Munch ” in Lucknow.



Photo of City level network Partners Meeting :



Photos of Capacity Building Training Of CBO Leaders and Members .



Photos of Capacity Building Training Of CBO Leaders and Members .



Photos of Interface workshop with various stakeholders .



Photos of Interface workshop with various stakeholders .



Photos of Facilitation of target groups at Urban resource /Information centre .



Creative changes coming in the life of target groups :



I have got my Bi Cycle and it will support me to attend my work at the right time . Thanks to MSS Team , Agra (Mr. Saudaan Singh , Member – Majdoor Kalyan Manch , Kamla Nagar , Agra)



We have got a full fledged Community Centre and it will support us to celebrate our social events with in the slum . Thanks to MSS Team , Agra (Mrs.Geeta devi , Mrs. Kalpna Devi and Mrs. Kamla Devi , Members of Samudaayik Vikas Manch , Kolihaayee ,Tajganj , Agra)



After a two month long debate and regular advocacy , finally we have got the permanent source of safe drinking water through a deep bore submersible water pump with water tank . Mrs. Shrimati and other members of Samudaayik Vikas Manch , Telipada ,Tajganj , Agra)



I have constructed my low cost toilet under “ Swachh Bharat Mission “ after regular advocacy with financial support of state govt . –Mrs.Meena Devi Member - Samudaayik Vikas Manch , Telipada ,Tajganj , Agra

Photos of Training on Enterprise Development and Management Of CBO Leaders and Members .



सफलता की कहानी

नाम - रुखसार

शिक्षा - शिक्षित

उम्र - 35 वर्ष

पति का नाम - स्व. इंदु मोहम्मद

व्यवसाय - मजदूरी

पता - भीकनपुर, रत्नादपुर, आगरा



रुखसार नामक महिला भीकनपुर की निवासी हैं। उसके दो पुत्र व एक पुत्री हैं। रुखसार विधवा महिला हैं वह बेलदारी का कार्य कर अपने परिवार का पालन पोषण करती हैं। काम की तलाश में रुखसार बेलनगाँव लेकर अड़्डे पर बैठती हैं। रुखसार के पति की दू: वर्ष पूर्व काम से घर वापस आते हुए हत्या कर दी गयी थी। रुखसार के पति भी मजदूरी करते थे। पति के जाने के बाद रुखसार दूट गयीं उसे समझ नहीं आया कि वो क्या करे। अब उसके कंधों पर अपने बच्चों की जिम्मेदारी आ गयी। रुखसार के पति बिछो न होने के कारण संघर्ष की स्थिति उत्पन्न हो गयी। उसकी आर्थिक व पारिवारिक स्थिति ठीक नहीं थी। परिवार के अन्य लोगों ने भी उसका साथ छोड़ दिया। उसके बाद रुखसार ने अपने बच्चों के पालन-पोषण हेतु बेलदारी का कार्य करना शुरू किया। और बच्चों का पालन-पोषण की जिम्मेदारी पूरा करना शुरू किया। इसी कार्य करने के दौरान रुखसार से मानव सेवा संस्थान के कार्यकर्ताओं की मुलाकात हुई। रुखसार ने मजदूर कल्याण मंच की बैठकों में हिस्सा लेना शुरू किया। बैठक के दौरान उसे आर्थिक पंजीकरण की जानकारी हुई। और अपना आर्थिक पंजीकरण कराने का प्रयास किया। और लेकर कार्ड प्राप्त किया। रुखसार ने बताया कि बच्चों की पढ़ाई का खर्च

नहीं बचन कर पा रही है तो बैठक के दौरान रुखसार ने विधान
वाली विद्यालय की जानकारी प्राप्त की और मानव सेवा
संस्थान के सहयोग से अपनी पुत्री का विधान वाली/विद्यालय में
पंजीकरण कराया। आज रुखसार का कहना
है कि मजदूर अलगाव मंच की बैठकों ने जैसा जीवन
ही परिवर्तित कर दिया आज मेरे तीन बच्चे शिक्षा ग्रहण
कर रहे हैं आज मैं अपनी पुत्री के प्रति निश्चिंत हूँ
आज बैठकों के द्वारा मुझे काफी जानकारी प्राप्त हुई
इन जानकारी से मैं शम विभाग से भी अपने
अधिकार प्राप्त कर सकती हूँ।

Praveen

हिन्दुस्तान

• आगरा • शनिवार • 18 जून 2016 •

मजदूरों की समस्याओं पर मंथन

आगरा | वरिष्ठ संवाददाता

केंद्र के फैसले का स्वागत

मानव सेवा संस्थान द्वारा शुरूवार को युथ हॉस्टल में अभिमुखीकरण कार्यशाला का आयोजन किया गया। इंडो ग्लोबल सोशल सर्विस सोसायटी के सहयोग से आयोजित कार्यशाला में सहायक श्रमायुक्त धीर सिंह ने मजदूरों के लिए चल रही 15 कल्याणकारी योजनाओं की जानकारी दी।

उन्होंने कहा कि अब निर्माण मजदूरों को एक ही छतरी के नीचे उनके जीवन से जुड़ी सभी समस्याओं का समाधान संभव है। बशर्ते निर्माण मजदूर बोर्ड के अधीन पंजीकृत हों।

उन्होंने कहा कि निर्माण मजदूरों को विचौलियों के बहकावे में नहीं आना चाहिये। श्रम विभाग लगातार निर्माण

आगरा। उत्तर प्रदेश ग्रामीण मजदूर संगठन के संस्थापक अध्यक्ष पं. तुलाराम शर्मा ने केंद्र सरकार द्वारा मजदूरों के कल्याण पर राशि खर्च किए जाने वाले फैसले का स्वागत किया है। उनका कहना है कि निर्माण कार्यों में लगे मजदूरों के कल्याण के लिए केंद्र सरकार कई योजनाएं चला रही है। इसमें हर साल आरबों रुपये की राशि जारी होती है। ये राशि मजदूरों के कल्याण में लगेगी तो गरीबों को बड़ी राहत मिलेगी।

मजदूरों का पंजीकरण 100 रुपये का शुल्क लेकर कर रहा है और हर वर्ष नवीनीकरण मात्र 50 रुपये के अंशदान पर होता है। साथ ही पात्र मजदूरों को विभागीय योजनाओं से भी लाभान्वित कराया जा रहा है।

द्वितीय सत्र में संस्थान द्वारा निर्माण मजदूरों एवं शहरी गरीबों की समस्याओं पर केंद्रित वीडियो फिल्म का प्रदर्शन किया गया। अंतिम सत्र में समाजवादी

मजदूर सभा के जिलाध्यक्ष शाहिद खान ने निर्माण मजदूरों की समस्याओं का संज्ञान लेते हुए कहा कि अधिकांश मजदूर पढ़े लिखे नहीं हैं। उन्होंने श्रम विभाग से उन्हें आवासीय विद्यालयों में पढ़ाने की बात कही। इस दौरान रीना खरे, शोभा जैन, राधारानी, पिकी देवी, देवचरन सिंह, प्रेमशंकर त्रिवेदी, गजेन्द्र आदि ने मजदूरों से जुड़ी समस्याएं उठाईं।

आज

आगरा,
18 जून
2016

"अभिमुखीकरण कार्यशाला" का आयोजन किया

आगरा। कार्यशाला के प्रथम सत्र में सहायक श्रमायुक्त-धर सिंह ने उत्तर प्रदेश भवन एवं अन्य सन्निर्माण कर्मकार कल्याण बोर्ड द्वारा निर्माण मजदूरों के कल्याण हेतु संचालित 15 कल्याणकारी योजनाओं की विस्तृत जानकारी प्रदान करते हुये कहा कि अब निर्माण मजदूरों को एक ही छतरी के नीचे उनके जीवन से जुड़ी सभी समस्याओं का समाधान संभव है। बशर्ते निर्माण मजदूर बोर्ड के अधीन पंजीकृत हों। श्री सिंह ने कहा कि निर्माण मजदूरों को विचौलियों के बहकावे में नहीं

आना चाहिये और न ही किसी प्रकार के लालच में फँसना चाहिए। श्रम विभाग लगातार निर्माण मजदूरों का पंजीकरण 100/- रुपये का शुल्क लेकर कर रहा है और प्रत्येक वर्ष नवीनीकरण मात्र 50/- रु के अंशदान पर होता है। साथ ही पात्र मजदूरों को विभागीय योजनाओं से भी लाभान्वित करवाया जा रहा है। यदि किसी प्रकार की समस्या या कठिनाई आये तो समाधान हेतु सीधे सम्पर्क करें, आपकी समस्याओं का समाधान तुरन्त होगा। कार्यशाला के द्वितीय सत्र में संस्थान द्वारा निर्माण

मजदूरों एवं शहरी गरीबों की समस्याओं पर केंद्रित विडियो फिल्मों का प्रदर्शन कर यथास्थिति से सभी सहभागियों को अवगत करवाया। कार्यशाला के अंतिम सत्र के शाहिद खान ने निर्माण मजदूरों की समस्याओं का संज्ञान लेते हुये उनकी समस्याओं को उठाया कार्यशाला में रीना खरे, शोभा जैन, राधारानी, पिकी देवी, देवचरन सिंह, प्रेमशंकर त्रिवेदी व गजेन्द्र आदि ने भी विभिन्न सरकारी विभागों से जुड़ी समस्याओं को उठाया और सीधे समाधान हेतु बल दिया।